

Emergencies can escalate quickly when you are traveling away from home.

Mercer Campus Travel Assistance Services are only a phone call away. You may call anytime to get the assistance you need to help manage your travel risk. As a Mercer client you will have 24/7 access to emergency assistance when you are traveling 100 or more miles away from home.

SECURITY EVACUATION SERVICES



- On the ground security assistance in the event of a potentially life-threatening military or political event situation while traveling or studying abroad
- Crisis hotline and security assistance center to discuss any safety concerns about travel locations or to secure immediate assistance while traveling
- A secure, web-based system for tracking global threats and receiving location based risk intelligence.

EMERGENCY MEDICAL SERVICES



- Medical Monitoring
- Doctor, hospital, dentists and dental clinic referrals
- Replacement of eyeglasses or medication
- Emergency medical payments
- Emergency medical transportation, medical evacuation or repatriation
- Dispatch of doctor or specialist
- Traveling companion assistance
- Return of your dependent child
- Visit by a family member or friend
- Escort transportation
- Repatriation of remains

EMERGENCY TRAVEL SERVICES



- Emergency message relay to relatives, friends and business associates
- Emergency cash
- Legal assistance / bail
- Emergency travel arrangements
- Location of lost or stolen documents and articles
- Assistance with foreign language and interpretation problems

INFORMATION SERVICES



- Online access to country specific health information including trip preparation
- Cultural information
- Visa, passport and inoculation requirements
- Temperature and weather conditions
- Embassy and consular referrals
- Foreign exchange rates
- Travel Advisories

IN AN EMERGENCY CALL

Mercer Campus Travel Assistance Services
1-855-327-1469 (Toll-Free)
1-312-935-3542 (Direct Dial)

Visit www.mercertravelassist.com
for access to global threat assessments and
location based intelligence.